

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|---|---|------------------|---------|------------------|
| L1 | 2 | "5953406".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 10:54 |
| L2 | 2 | "20010014868".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 10:56 |
| L3 | 1 | customer with pitch with attribute | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 10:57 |
| L4 | 209 | customer with pitch | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 10:57 |
| L5 | 1 | 2 and 4 | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 10:58 |
| L6 | 20 | (pitch script) with (prefer\$8) with (customer consumer buyer purchaser) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 11:38 |
| L7 | 2 | "6134530".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:06 |
| L8 | 0 | (bad adj credit adj rating) and ((sale) near5 (pitch script)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:07 |
| L9 | 0 | (bad adj credit) and ((sale) near5 (pitch script)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:07 |
| L10 | 280 | ((sale) near5 (pitch script)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:18 |
| L11 | 15 | ((sale) near5 (pitch script)) same (angry hostile credit violat\$5) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:15 |
| L12 | 0 | ((sale) near5 (pitch script)) with (delet\$5 omit\$5 cancel\$5 exclud\$5 bypass\$5 eliminat\$5) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:13 |

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| L13 | 2 | ((sale) near5 (pitch script)) same (delet\$5 omit\$5 cancel\$5 exclud\$5 bypass\$5 eliminat\$5) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:13 |
| L14 | 15 | ((sale) near5 (pitch script)) same (angry hostile credit violat\$5 delin\$6) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:17 |
| L15 | 0 | ((sale) near5 (pitch script)) same (do adj3 call) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:17 |
| L16 | 0 | (do adj3 call) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:17 |
| L17 | 0 | "do not call" | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:17 |
| L18 | 107 | ((sale) near5 (pitch script)) and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:19 |
| L19 | 0 | ((sale) near5 (pitch script)) and (bad adj credit) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:19 |
| L20 | 107 | ((sale) near5 (pitch script)) and (behavior attribute) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 13:20 |
| L21 | 32 | ((sale) near5 (pitch script)) and (behavior attribute) and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 14:04 |
| L22 | 4200 | 705/26-27.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 14:06 |
| L23 | 0 | 379/265>"ccls." | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 14:06 |
| L24 | 1143 | 379/265\$.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 14:06 |

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| L25 | 201 | 379/265.09.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 14:06 |
| L26 | 76 | 379/265.12.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/23 14:06 |
| S42 | 1435 | (call adj2 center).ti. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:39 |
| S43 | 5 | (call adj2 center).ti. and (sales adj2 pitch) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 13:22 |
| S44 | 2 | "6134530".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 13:27 |
| S45 | 22 | ("6134530").URPN. | USPAT | OR | ON | 2005/01/18 13:27 |
| S46 | 204 | sale adj2 (pitch\$5 script\$4) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:42 |
| S47 | 5 | S42 and S43 | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:38 |
| S48 | 7878 | (call adj2 center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:39 |
| S49 | 42 | S46 and S48 | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:39 |
| S50 | 11 | S46 and S48 and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:40 |
| S51 | 10 | (sale adj2 (pitch\$5 script\$4)) with (storing stored store) with (buyer customer client purchaser consumer) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:44 |
| S52 | 4 | (sale adj2 (pitch\$5 script\$4)) with profile | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:47 |

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| S53 | 1 | (sale adj2 (pitch\$5 script\$4)) with attribute | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 15:44 |
| S54 | 7279 | (pitch\$5 script\$4) with (attribut\$4 profil\$4) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:58 |
| S55 | 15 | S42 and S54 | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:58 |
| S56 | 11 | S42 and S54 and (@ad<"20000918") | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:59 |
| S57 | 11 | S42 and S54 and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 14:59 |
| S58 | 4 | (sale adj2 (pitch\$5 script\$4)) with (attribut\$5 profil\$5) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 15:49 |
| S59 | 18 | ("5590128" "5701340" "5774668" "5870744" "5884312" "6070192" "6366661" "6470453" "6477559").pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 15:48 |
| S60 | 1 | (sell\$5 adj2 (pitch\$5 script\$4)) with (attribut\$5 profil\$5) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/18 16:11 |
| S65 | 9 | (past adj (behavior misbehavior)) and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:34 |
| S66 | 471 | (past adj (behavior misbehavior)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:35 |
| S67 | 0 | (past adj (behavior misbehavior)) and (@ad<"2000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:36 |
| S68 | 181 | (past adj (behavior misbehavior)) and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:36 |

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| S69 | 49 | ((past adj (behavior misbehavior)) same (histor\$5)) and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:40 |
| S70 | 0 | ((past adj (behavior misbehavior)) same (histor\$5)) and (@ad<"20000918").ad. and (sales near3 (pitch script)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:38 |
| S71 | 2 | (past adj (behavior misbehavior)) and (@ad<"20000918").ad. and (sales near3 (pitch script)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:38 |
| S72 | 744 | ((behavior misbehavior) with (histor\$5)) and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:40 |
| S73 | 1 | ((behavior misbehavior) with (histor\$5)) and (@ad<"20000918").ad. and (sale adj (pitch script)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:40 |
| S74 | 23 | ((behavior misbehavior) with (histor\$5)) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:42 |
| S75 | 6 | ((behavior misbehavior) with (histor\$5) with (caller customer)) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:44 |
| S76 | 73 | ((behavior misbehavior) with (caller customer)) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:46 |
| S77 | 0 | ((misbehavior) with (caller customer)) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:46 |
| S78 | 0 | ((misbehavior) with (caller customer)) and (@ad<"20000918").ad. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:46 |
| S79 | 6 | ((behavior misbehavior) with (caller customer) with histor\$6) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:49 |
| S80 | 0 | ((misbehavior fault misconduct misdoing wrongdoing) with (caller customer) with histor\$6) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:50 |

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| S81 | 0 | ((misbehavior fault misconduct misdoing wrongdoing violat\$5) with (caller customer) with histor\$6) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:50 |
| S82 | 0 | ((misbehav\$5) with (caller customer) with histor\$6) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:51 |
| S83 | 3 | ((complaint) with (caller customer) with histor\$6) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:51 |
| S84 | 3 | ((complain\$5) with (caller customer) with histor\$6) and (@ad<"20000918").ad. and (call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2005/01/21 18:51 |